



Your Compliance Advantage

Expand provider capacity by **5%** using predictive analytics

CapDx is the industry's first Technology Enabled Service that combines advanced analytics with operational expertise to measure, forecast, and optimize provider capacity and patient access.

CAPDX FEATURES:

- ✓ Dedicated patient access experts
- ✓ Analytics-based approach to capacity management and template optimization
- ✓ Predictive analytics to measure and forecast supply and demand
- ✓ Patient access and provider capacity benchmarking
- ✓ Novel approaches to provider recruitment strategies
- ✓ Facilitated change management and provider burnout prevention strategies



CASE STUDY

Large Academic Health System Sees Extraordinary Results After CapDx Implementation

Working closely with physician and practice leaders over 3 months, ECG piloted CapDx across 6 practices and 60+ providers to rapidly identify capacity opportunities and implement targeted strategies for improvement.

IDENTIFIED

6 high-priority service lines with the greatest potential impact

REVEALED

over 500,000 visits lost annually due to operational waste

ACHIEVED

a 5% increase in capacity in a 3-month sprint with 6 pilot areas

RESULTED

in 5x ROI in 12 months

Results of CapDx

Results of the Pilot Optimization Project